

Curbside pickup will be available by appointment only beginning May 4, Monday-Friday, 11am-4pm.

How does it work?

1. Place your holds in [PINES](#) by 2 pm the day before your appointment *or* by 2 pm Friday if your appointment is on a Monday. Be sure to choose books from **Rabun County Library** that are **currently available**. If you only want the books you already have on hold, you can skip this step.
2. Go to rabuncountylibrary.org and click "Book Curbside Pickup Appointment."
3. We will check out the items to you the afternoon before your appointment, and you will get confirmation emails. No need for a phone call, and you can disregard any automatic messages that PINES sends out (ex: "an item you placed on hold is available for pickup"--you know and we know you'll get it at your appointment time! What we are doing is a workaround until the state network is up and running again.)
4. On the day of your appointment, arrive on time and park in any space. Your books will be in a bag on a table on the front porch of the library. Take them home and enjoy!

What about returning items?

Return books in the outdoor bookdrops, not on the porch. We are quarantining items for 24 hours before we check them in, so don't fret if they don't "fall off" your account right away.

There are no overdue fees yet, yay! Please don't leave home in a hurry to return things. Continue to socially distance as much as you can and combine your trips to the library with other necessary errands. We want all of us to come through this safely!

Other questions?

Yes, you can also check out DVDs and audiobooks! Everything can be returned in the dropbox. Unfortunately we can't check out unconventional items since they are valuable/fragile and many will not fit in the dropbox.

If you have over \$10 in fines on your PINES account and can't place a hold, email cfrick@negeorgialibraries.org and we can send you a bill to pay online to get your account cleared up.

If you do not have a PINES library card, email jbuchanan@negeorgialibraries.org to request more info on how to sign up!

We cannot accept donations yet, please hang onto them for a little while longer! The Friends of the Library bookstore will need them!

If you have to cancel, we will hold your books for one week. Please reschedule ASAP.

When will the library reopen? We are waiting until all the other libraries in our region are open and until we can make sure we have the cleaning and safety supplies and setup to make sure the library is a safe place for you and for us. As soon as it is safe for us to reopen, we will do so. We miss you! That will of course involve limitations on the number of patrons and services to begin with, but we will update our [Facebook](#), [Instagram](#) and rabuncountylibrary.org as things change. In the meantime, we hope you can make do with curbside pickup and we are very happy to be able to offer it!